

# Policy Wording

HOME OWNERS GOLD [EXISTING]

EFFECTIVE 14 MARCH 2026

# 1.0 Introduction

## 1.1 About Home Owners GOLD

Home Owners GOLD is a comprehensive title insurance policy that insures an owner of residential property against a range of risks that may affect use and ownership of the property being acquired. Please read the Coverage Statement (paragraph 3) very carefully. The policy also obliges First Title to provide and pay for a legal defence for the insured property owner against insured risks in the event of a claim.

Home Owners GOLD enables the administration connected with buying or selling land to be reduced while the protection that the new owner receives against property ownership risks is greatly improved. The policy also insures the insured owner's heirs, or any beneficiaries of a trust referred to in section 6.1 of this policy that the insured owner might create. The Home Owners GOLD Policy is not an annual policy and coverage protects the insured and beneficiaries referred to in section 6.1 while they are the property owners.

First Title typically requires your Conveyancing Practitioner to order the policy on your behalf. The Conveyancing Practitioner may receive payment of an Administration Fee for processing your policy request. First Title will also waive rights of subrogation against, and provide an indemnity to, your Conveyancing Practitioner in certain circumstances. Where they receive those benefits, the Conveyancing Practitioner is required to disclose this to you.

## 1.2 Who issues Home Owners Gold?

First American Title Insurance Company of Australia Pty Limited (trading as "First Title") is the insurance company that issues the Home Owners GOLD policy. We refer to the insurer as First Title in this document. First Title is authorised by the Australian Prudential Regulation Authority to carry on insurance business in Australia, and holds an Australian Financial Services (AFS) Licence, number 263876, issued by the Australian Securities and Investments Commission. The AFS Licence authorises First Title to provide general insurance product advice and to deal in general insurance products to retail and wholesale clients. First Title is part of a worldwide insurance group owned by First American Financial Corporation (the "First Title Group").

For information about First Title or the First American Financial Corporation:

**Phone:** 1300 362 178  
**Email:** [info@firsttitle.com.au](mailto:info@firsttitle.com.au)  
**Website:** [www.firsttitle.com.au](http://www.firsttitle.com.au)

## 1.3 Policy conditions and exclusions from cover

It is important that you read this policy document carefully. It contains various exclusions from cover and conditions. The insurance provided by Home Owners GOLD may be affected if these conditions are not complied with.

## 1.4 Your duty of disclosure

Before a person enters into a contract of general insurance with an insurer, they have a duty, under the Insurance Contracts Act 1984, to disclose to the insurer every matter that they know, or a reasonable person in the circumstances could be expected to know, which is relevant to the insurer's decision whether to accept the risk of the insurance and, if so, on what terms.

A person has the same duty to disclose those matters to the insurer before they renew, extend, vary or reinstate a contract of general insurance. That duty, however, does not require disclosure: of a matter that diminishes the risk to be undertaken by the insurer; that is of common knowledge; that the insurer knows or, in the ordinary course of business, ought to know; or where the insurer waives compliance with that duty.

With your Home Owners GOLD policy, you must disclose any matter that you become aware of prior to the Policy Date that may impact on coverage. If you become aware of something and you are not sure whether to disclose it to us, simply contact us on the telephone number in paragraph 1.2 above and we can discuss this with you. If you fail to comply with your duty of disclosure in respect of this policy, First Title may be entitled to reduce its liability under Home Owners GOLD in respect of a claim, or may cancel the contract of general insurance. If your non-disclosure is fraudulent, First Title may also have the option of avoiding the Home Owners GOLD from its beginning.

## 1.5 Privacy statement

We are committed to protecting the privacy of your personal information. That commitment is reflected in our compliance with the Australian Privacy Principles.

First Title collects personal information about you for the following purposes:

- to assess your request for insurance and to administer your policy;
- to underwrite and price any policy issued by us;
- to investigate, assess and pay any claim made by or against you;
- for the subsequent administration or variation of the title insurance policy;

- for reporting and enforcement activities in circumstances where we are required to report on claims to other parties or organisations which are part of the First Title Group;
- for claim recovery action in circumstances where First Title is entitled to recover its loss as a result of making payment on a claim;
- for a title insurance purpose relating to you;
- to comply with legislative and regulatory requirements under the Privacy Act 1988 and Insurance Contracts Act 1984 as amended from time to time;
- in order to send you direct marketing communications. If you do not want us to use or disclose your personal information for direct marketing, please contact the Privacy Officer using the details set out below.

In order to do the things set out above, we may collect personal information about you from the following entities, bodies or persons:

- your representatives (such as your legal adviser/conveyancer or your broker) who are acting for you in a purchase or refinance and have been instructed by you to obtain a title insurance policy for your benefit.
- Government agencies such as a state or territory land titles office when we do a search of the land title over your property in order to issue a title insurance policy.

The information we collect may also come to us through our website at [www.firsttitle.com.au](http://www.firsttitle.com.au) and/or through the use of our eTitle portal.

Unless we are required to or authorised by law to disclose your personal information to other entities, bodies or persons, we usually disclose personal information to:

- our own staff and contracted staff;
- claims adjusters, lawyers and others appointed by us or on behalf of us for claims-handling purposes;
- our related entities;
- our reinsurers and reinsurance brokers (which may include persons or entities located outside Australia); and
- any distributors of the policy or authorised representatives appointed by us.

By providing us with your personal information, you agree to us using and disclosing it as outlined in this statement.

If you do not provide all or some of the personal information requested, your application for insurance may not be accepted, or we may not be able to do the things set out above, or we may not be able to administer your policy, or you may breach your Duty of Disclosure, the consequences of which are set out in paragraph 1.4 above.

We have a Privacy Policy which contains information about how you may access the personal information about you that we hold and seek the correction of such information.

Our Privacy Policy also contains information about how you may complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint.

For further details of First Title's Privacy Policy, or to request access to or correct your personal information, please email [privacy@firsttitle.com.au](mailto:privacy@firsttitle.com.au) or call our Privacy Officer on (02) 8235 4433.

First Title is likely to disclose personal information about you to a related body corporate who is likely to be located in the United States of America and India.

### 1.6 Dispute resolution

First Title is a member of the Australian Financial Complaints Authority, a dispute resolution service for consumers.

If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority (AFCA). AFCA provides fair and independent financial services complaint resolution that is free to consumers.

**Website:** [www.afca.org.au](http://www.afca.org.au)  
**Telephone:** 1800 931 678 (free call)  
**Email:** [info@afca.org.au](mailto:info@afca.org.au)  
**In writing to:** Australian Financial Complaints Authority  
 GPO Box 3, Melbourne VIC 3001

The policy conditions include a process for resolving any dispute that you may have. This is detailed in paragraph 6.9 of the Conditions.

## 2.0 Definitions

In this policy, the following terms have the following meanings:

**2.1. "Actual Loss"** means the difference between the value of your Land at Policy inception affected and unaffected by the Covered Risk that is the subject of a claim. The calculation of Actual Loss required by this Policy will not consider any real or perceived loss of opportunity or expectation of future development of the Land.

**2.2. "Certificates"** means, in relation to the Land:

**2.2.1.** a certificate from the State Revenue Office in respect of any land tax (and rates and other charges if appropriate) due and payable pursuant to relevant legislation;

**2.2.2.** a certificate from the relevant city, municipal or shire council in respect of any outstanding rates, charges and money due and payable pursuant to relevant legislation;

**2.2.3.** a certificate from the relevant water supplier in respect of any outstanding water and sewerage rates, charges and money due and payable;

**2.2.4.** a certificate in respect of any outstanding money due and payable to an Owners Corporation, Body Corporate or Strata Management Company (as applicable).

**2.3.** “Company, we, us, First Title” means First American Title Insurance Company of Australia Pty Limited ACN 075 279 908.

**2.4.** “Conditions” means the terms and conditions on which this policy is issued, which are described in the section called Conditions.

**2.5.** “Conveyancing Practitioner” means the individual who is retained by the Insured and acts for the Insured in a conveyancing transaction in respect of the purchase of the Land and who is either a solicitor licensed to practice law or a licensed conveyancer entitled to practice in the Jurisdiction.

**2.6.** “Covenant” means a legal promise or obligation to do something.

**2.7.** “Covered Risks” means the risks, matters and circumstances that this policy protects you against. These are described in the section called Covered Risks.

**2.8.** “Easement” means the right of someone else to use your Land for a special purpose, including having a right of way.

**2.9.** “Exclusions” means the matters which limit the protection that this policy provides and the circumstances in which a claim made by you could be denied by us. These are described in the section called Exclusions.

**2.10.** “Illegal Building Work” means work carried out in respect of any structure on the Land and, where approval is required, it has not been approved by the relevant city, municipal or shire council or government body (where relevant) in the Jurisdiction.

**2.11.** “Insured” means the persons or entities named in Paragraph 1 of the Schedule.

**2.12.** “Jurisdiction” is the state or territory in which the Land is situated.

**2.13.** “Land” means the land described in the Legal Description and being the land described in the Title Reference contained in the Schedule and any structures on that land and, in the case of Australian Capital Territory, includes Crown Leasehold land.

**2.14.** “Laws” means, without limitation, all federal, state, territory or local authority laws (statutory or otherwise), orders, codes, regulations, ordinances and proclamations which have force and effect in the Jurisdiction.

**2.15.** “Mortgage” means a mortgage, charge or other document which is meant to secure repayment of a monetary debt.

**2.16.** “Policy Amount” means the amount shown in the Schedule which may be increased by inflation, as detailed in paragraph 6.2 of the Conditions.

**2.17.** “Policy Date” means the later of the date specified in the Schedule and the actual date of settlement of your purchase of the Land.

**2.18.** “Public Records” means records established or maintained at the Policy Date, under Laws and which impart constructive notice of matters relating to property (freehold or leasehold) in the Jurisdiction to those acquiring an interest in it for value.

**2.19.** “Restriction” or “Restrictive Covenant” means a legal promise not to do something.

**2.20.** “Schedule” means the policy schedule attached to and forming part of this policy. This policy is not complete without this Schedule.

**2.21.** “State Revenue Office” means the relevant government body responsible for, amongst other things, revenue administration, including land tax, in the Jurisdiction.

**2.22.** “Title” means the ownership of your interest in the Land, as shown in the Schedule.

**2.23.** “you, your” means the Insured named in paragraph 1 of the Schedule and those persons described in paragraph 6.1 of the Conditions.

## 3.0 Coverage statement

This policy insures your ownership interest in the Land described in the Schedule. Your insurance, as described in the Covered Risks section below, is effective on the Policy Date. Your insurance is limited by the Exclusions and additional matters that may be contained in paragraph 4 of the Schedule, the Conditions, which you should read very carefully; and your duty of disclosure, which is summarised in the Introduction to this Policy.

We insure you against Actual Loss resulting from the Covered Risks up to the Policy Amount, and any costs, legal fees and expenses we have to pay under this policy. We do not insure you in respect of destruction of or damage to a building on the Land.

This policy is not complete without the Schedule.

## 4.0 Covered risks

### PROPERTY INQUIRY RISKS OCCURRING BEFORE THE POLICY DATE

**4.1.** Any errors made by the relevant city, municipal or shire council, water supplier, the State Revenue Office or the Owners Corporation,

Body Corporate or Strata Management Company (if applicable) in providing the Certificates in response to a search of the Public Records by the Insured or the Conveyancing Practitioner on or before the Policy Date to establish whether there are any outstanding rates, charges, land tax and other money due and payable in respect of the Land.

**4.2.** Any errors made by the Conveyancing Practitioner when reporting to the Insured the amount due for rates, water, land tax or other charges or sums due to the Owners Corporation, Body Corporate or Strata Management Company (if applicable) stated in the Certificates provided by the relevant city, municipal or shire council, water supplier, State Revenue Office or the Owners Corporation, Body Corporate or Strata Management Company (if applicable) as to any amounts due and payable in respect of the Land.

**4.3.** The Land is subject to any proposal to acquire a right or interest in, or part of the Land by compulsory acquisition under relevant Laws that would have been disclosed had appropriate enquiries of the Public Records been made, or were not disclosed due to errors contained in the results to those enquiries which were made, on or before the Policy Date.

**4.4.** The Land is subject to any other adverse circumstances affecting the Land in relation to heritage issues, Easements granted pursuant to Laws or drainage and/or sewerage issues that would have been disclosed had appropriate enquiries of the Public Records been made, or were not disclosed due to errors contained in the results to those enquiries which were made, on or before the Policy Date.

**4.5.** Any violation of Laws, encroachment or adverse circumstances affecting the Land which would have been disclosed by an accurate survey reporting on the position of buildings erected on, and the boundaries of, the Land, if such a survey of the Land had been carried out by a registered surveyor on the Policy Date.

**4.6.** Any loss or damage to the Insured, other than relating to a boundary fence or wall, because under the provisions of the relevant Laws there is Illegal Building Work and:

- a) the Insured is ordered to demolish, alter, add to or repair any building, or part thereof, on the Land; and/or
- b) proceedings are commenced against the Insured for an order or injunction requiring any building, or part thereof, on the Land to be demolished, altered, added to or repaired and this would have been disclosed if an appropriate inquiry had been made on or before the Policy Date.

#### GENERAL OWNERSHIP RISKS OCCURRING BEFORE THE POLICY DATE

**4.7.** The owner of the estate or interest in the Land is different to that described in paragraph 1 of the Schedule.

**4.8.** Someone else owns an interest in (including as a result of a Court order arising from a matrimonial dispute), has a Mortgage,

Easement, lease, contract, option, right of possession or access order over or has other rights to the Land.

**4.9.** Someone lodges a dealing preventing your interest in the Land from being registered.

**4.10.** Your Title is unmarketable, which allows another person to refuse to perform a contract to purchase, take a lease or make a loan secured by a Mortgage.

**4.11.** Forgery, fraud, duress, incompetency, incapacity or impersonation which results in a defect in the title to the Land.

**4.12.** A document is not properly signed.

**4.13.** Defective registration of any document.

**4.14.** You do not have any legal right of access either on foot or by vehicle to and from the Land.

**4.15.** You do not have any legal right of water supply or drainage to and from the Land.

**4.16.** There are Restrictive Covenants, Restrictions or Easements on your Title which have not been complied with or observed or which limit your use of the Land.

**4.17.** You cannot use the Land as your home because:

- a) use, for that purpose violates any Restriction, grant, exception or reservation referred to in Exclusion 5.6; or
- b) of existing zoning Laws; or
- c) in the case of Land located in the Australian Capital Territory, use for that purpose violates the provisions of the Crown Lease.

**4.18.** If the Land is sited on a subdivision, there is a breach of Laws relating to the subdivision under which the Land, as a separate parcel, was created.

**4.19.** Any other defect exists which affects the title to the Land.

#### GENERAL OWNERSHIP RISKS WHICH MAY OCCUR BEFORE OR AFTER THE POLICY DATE

**4.20.** Someone else claims to have an interest in or an encumbrance, charge or lien on the title to the Land because of:

- a) an act of forgery or fraud; or
- b) a mistake by a title registry or a governmental authority.

**4.21.** Someone lodges a dealing after the Policy Date which prevents your Title from being registered.

**4.22.** Someone else, after the Policy Date, builds a structure, other than a boundary fence or wall, which encroaches on to the Land.

**4.23.** Because another person uses the surface or sub-surface of your Land for the extraction or development of minerals, water or other substances owned by them, or the creation or maintenance of sewerage, gas, telecommunications or electricity installations for which they have a legal right:

- a) you are prevented from using the Land as a residence; or

- b) you are forced to rectify or remove all or part of existing buildings on the Land; or
- c) another person has the right and refuses to complete a contract to purchase, lease or make a mortgage loan.

#### COMPANY'S DUTY TO PROTECT YOU

We will defend you against any challenge to your Title which is based on a Covered Risk. We will pay the costs, legal fees, and expenses we incur in that defence.

We can end this duty to defend your Title by exercising any of our options listed in the Conditions.

## 5.0 Exclusions

In addition to any exclusions referred to in paragraph 4 of the Schedule, you are not insured against loss, costs, legal fees and expenses resulting from:

**5.1.** The existence or violation of any Laws or bylaws, or future action by the government concerning:

- 5.1.1.** land use;
- 5.1.2.** structures built on the Land;
- 5.1.3.** environmental protection;
- 5.1.4.** conservation; or
- 5.1.5.** mining.

This exclusion does not apply to violations or the enforcement of those matters which appear in the Public Records at the Policy Date and does not limit the coverage described in paragraphs 4.3, 4.4, 4.6 and 4.17 of the Covered Risks.

**5.2.** The right to take the Land by compulsory acquisition unless:

- 5.2.1.** a notice of the intention to exercise the right appears in the Public Records on the Policy Date; or
- 5.2.2.** the compulsory acquisition happened prior to the Policy Date and is binding on you because you bought the Land without knowledge of it.

This exclusion does not limit the coverage described in paragraph 4.3.

**5.3.** Utility company Easements and their rights to carry out works affecting the Land – this does not limit the coverage described in paragraphs 4.3, 4.4 or 4.23 of the Covered Risks.

### 5.4. Risks

- 5.4.1.** that are created, allowed, or agreed to by you;
- 5.4.2.** that are actually known to you, but not to us, on the Policy Date – unless they appeared in the Public Records;
- 5.4.3.** that result in no loss to you;

**5.4.4.** that first affect your Title or Land after the Policy Date – this does not limit the coverage described in paragraphs 4.20 to 4.23 of the Covered Risks mentioned above.

### 5.5. Lack of a right

**5.5.1.** to any land outside the area specifically described and referred to in the Schedule; or

**5.5.2.** in the streets, lanes or waterways that touch the Land. This exclusion does not limit the coverage provided by paragraphs 4.5, 4.14 and 4.15 of the Covered Risks.

### 5.6. Matters which affect your title

Any rights and interests reserved to the Crown, Easements, Covenants, Restrictions, Restrictive Covenants, Leases (including the Crown Lease) or Mortgages recorded on your Title on the Policy Date. This Exclusion does not limit the coverage provided by Covered Risks 4.6, 4.8, 4.9, 4.13, 4.16, 4.17, 4.18 and 4.23, except that coverage for Restrictive Covenants is excluded for Land situated in Queensland.

### 5.7. Workmanship, infestation and dilapidation

Structures which have not been built in accordance with applicable building codes and standards or the infestation or dilapidation of those structures.

### 5.8. Excluded title claims

- a) Native title;
- b) Company title;
- c) Moiety title (in South Australia); or
- d) Purple title (in Western Australia) claims in relation to the Land.

### 5.9. Property used for business purposes

Any business or commercial activity, other than an inability to lease all or any part of the structures on the Land for residential purposes, only as a result of the Covered Risks.

### 5.10. Additional exclusions

There may be additional Exclusions contained in paragraph 4 of the Schedule.

### 5.11. Land in excess of 50 acres

Covered Risk 4.5 does not apply to Land in excess of 50 acres.

### 5.12. Disclosed risks

Any claims, loss or damage by reason of any adverse matters disclosed in any written report/documentation obtained by you or in your possession prior to the Policy Date including without limitation any agreement of purchase and sale/contract of sale/purchase contract, valuation report, building inspection report or survey report.

### 5.13. Instigation of claim

Cover provided under Clause 4.5 and 4.6 will not apply if you instigate, urge, or encourage an adjoining landowner or local authority to take enforcement action against you relating to a boundary discrepancy, encroachment or illegal building work.

## 6.0 Conditions

### 6.1. Continuation of coverage

This policy protects you and beneficiaries of a trust referred to in section 6.1 of this policy while they are the property owners. You cannot assign this policy to anyone else. This policy also protects:

- 6.1.1. your spouse or legal partner who receives your Title for nominal consideration;
- 6.1.2. the trustee or successor trustee of a trust to whom you transfer your Title, in which you are the settlor;
- 6.1.3. any beneficiary of a trust of which you are a trustee, to whom you transfer the title to the Land; or
- 6.1.4. anyone who receives your Title because of your death.

We keep any rights and defences which we would have had against you against these other people. This policy does not protect anyone purchasing the Land from you.

### 6.2. Inflation coverage

The Policy Amount that is insured by this policy will increase based on an increase in the fair market value of the Land up to a maximum of 200% of the Policy Amount.

### 6.3. How to make a claim

6.3.1. You must give the Company prompt notice of your claim:

If you have a claim under this policy, you must notify us promptly in writing.

Send the notice to:

Claims Department  
First American Title Insurance Company of Australia Pty Limited  
PO Box 132  
Chatswood NSW 2057

Please include the policy number and the full postal address of the Land.

Our obligation to you may be reduced if you unreasonably fail or refuse to:

- a) give us prompt notice; and
- b) your failure affects our ability to dispose of a claim or to defend you against the challenge to your Title.

6.3.2. Proof of your loss must be given to the Company:

You must give us a written statement to prove your claim of loss. This statement must be given to us not later than 90 days after you know the facts which will let you establish the amount of your loss.

The statement must contain the following facts:

- a) the Covered Risk which resulted in your loss;
- b) the monetary amount of your loss;
- c) the method you used to compute the amount of your loss.

You may want to provide us with an appraisal of your loss by a professional valuer as part of your statement of loss.

We may require you to show us your records, cheques, letters, contracts and other papers which relate to your claim of loss. We may make copies of these papers and retrieve any that are stored electronically. We may require you to answer questions under oath.

Our obligation to you could be reduced if you fail or refuse to:

- a) provide a statement of loss;
- b) answer our questions truthfully; or
- c) show us the papers we request; and

Your failure or refusal will affect our ability to dispose of or to defend you against the challenge to your Title.

### 6.4. Our choices when you notify us of a claim:

After we receive your claim notice or in any other way learn of a matter for which we may be liable, we can do one or more of the following:

- 6.4.1. pay the claim against your Title;
- 6.4.2. negotiate a settlement;
- 6.4.3. prosecute or defend a court case related to the claim;
- 6.4.4. pay you the amount required by this policy;
- 6.4.5. take other action which will protect you;
- 6.4.6. cancel the coverage described in paragraphs 4.1–4.4 (inclusive) and 4.6 of the Covered Risks by paying the amount of insurance specified in those paragraphs (as may be applicable) as the limit for that Covered Risk and only those costs, legal fees and expenses incurred up to that time which we are obliged to pay;
- 6.4.7. or cancel this policy by paying the Policy Amount, then in force, and only those costs, legal fees and expenses incurred up to that time which we are obliged to pay. If you have a mortgage registered against your Title on the date that you make a claim; the consent of your mortgagee may be required before your claim can be settled
- 6.4.8. If we cannot agree on the value of your Actual Loss, then the Actual Loss will be determined in the following manner:
  - we will have you appoint an appraiser at your cost and we will appoint our own appraiser

- the two appraisers will appoint an independent appraiser who will determine the Actual Loss.
- the two appointed appraisers will provide the independent appraiser with one (1) set of agreed instructions to determine the Actual Loss.

If after this process we cannot agree on the value of the Actual Loss, we will have a mediator appointed or undertake any other appropriate action.

## 6.5. Handling a claim or court case

**6.5.1.** we will assess your claim to determine if it meets the relevant Policy terms and conditions and any applicable terms and conditions in the Policy Schedule. To properly investigate the claim, we may require you to co-operate with us by answering our questions and providing information and documents that we ask for. We may also investigate whether the duty of disclosure was complied with or if any misrepresentations were made before we issued the Policy so our questions and requests may relate to period prior to our issuing the Policy;

**6.5.2.** we are required to repay you only for those settlement costs, legal fees and expenses that we approve in advance;

**6.5.3.** when we defend your Title, we have the right to choose the lawyer

**6.5.4.** and we can appeal any decision to the highest court. We do not have to pay your claim until your case is finally decided.

## 6.6. Limitation of the company's liability

We will pay the least of:

- 6.6.1.** your Actual Loss;
- 6.6.2.** the Policy Amount in force when the claim is made;
- 6.6.3.** \$1,500,000 if the claim is based on the coverage given in paragraphs 4.1–4.4 (inclusive); or
- 6.6.4.** \$160,000 if the claim is based on the coverage given in paragraph 4.6 of the Covered Risks.

If we remove the claim against your Title within a reasonable time after receiving notice of it, we will have no further liability for it.

If you cannot use any part of your Land as your principal residence because of a claim against your Title, you may rent a reasonably equivalent substitute property and we will repay you for your actual rent until:

- a) the cause of the claim is removed;
- b) we settle your claim; or
- c) in the event that your claim is based on paragraphs 4.1–4.4 (inclusive) or 4.6 of the Covered Risks, we will be deemed to have settled your claim by paying the lesser of the Policy Amount then in force or the maximum amount specified in paragraphs 4.1–4.4 (inclusive) or 4.6 and we will also have satisfied our obligation to pay your rent under these paragraphs.

The Policy Amount will be reduced by all payments under this policy – except for costs, legal fees and expenses. All payments made under this policy for claims based on paragraphs 4.1–4.4 (inclusive) or 4.6 of the Covered Risks will also reduce the maximum amount specified in paragraphs 4.1–4.4 (inclusive) or 4.6. The Policy Amount will also be reduced by any amount we pay to the holder of any Mortgage shown in this policy insured by us or a later Mortgage given by you.

If you do anything to affect any right of recovery you or we may have, we can subtract from our liability the amount by which you reduced the value of that right.

## 6.7. Transfer of your rights

When we settle a claim, we have all the rights you had against any person or property related to the claim. You must transfer these rights to us when we ask, and you must not do anything to affect these rights. You must let us use your name in enforcing these rights.

We will not be liable to you if we do not pursue these rights or if we do not recover any amount that might be recoverable.

With the money we recover from enforcing these rights, we will pay whatever part of your loss we have not paid. We have a right to keep what is left.

## 6.8. Our liability is limited to this policy

This policy, plus any endorsements, is the entire contract between you and the Company. Any claim you make against us must be made under this policy and is subject to its terms.

## 6.9. Disputes and claims handling

**6.9.1.** If you have an enquiry about your insurance under this policy or the handling of a claim, you should first contact the Manager, Claims Department at the address shown in paragraph 6.3. Alternatively, if you have a complaint, you should write to or contact our Complaints Officer at the same address. We will strive to ensure that your enquiries or complaints are resolved fairly and promptly.

**6.9.2.** Any dispute concerning the interpretation of this policy will be dealt with in accordance with the laws of New South Wales.

**6.9.3.** The Company is a member of the Australian Financial Complaints Authority, a dispute resolution service for consumers that you can approach for the resolution of a dispute with the Company (AFCA may be contacted by any of the methods described in section 1.6).

## Trade sanction advisory regarding the enforcement of economic embargoes and trade sanctions.

This Trade Sanction Advisory is part of the First American Title Insurance Company of Australia Pty Limited (First Title) compliance with First American Financial Corporation's compliance with the Federal Reserve Board's request from the Office of Foreign Assets Control (OFAC). OFAC administers and controls economic and trade sanctions against targeted foreign countries and regimes, terrorists, international narcotics traffickers, those engaged in activities related to the proliferation of weapons of mass destructions and other threats to the national security, foreign policy and economy of the United States. Similar economic and trade sanctions are applied by the United Nations Security Council which operate in Australia.

Your rights as a policyholder and payments to you, the insured or claimant, for loss under the policy may be affected by the administration and enforcement of economic embargoes or trade sanctions applicable to you, your company or the country you are domicile in. The application of sanctions could necessitate the seizure or freezing of property, including but not limited to withholding payment of a claim.

Depending upon the identity, domicile, place of incorporation or nationality of the policyholder, insured, claimant, insurer or parent company and ultimate controlling entity of the policy holder, trade sanctions of other countries (including the United States) may be applicable.

Existing trade sanctions can be amended and new trade sanctions can be imposed, at any time.

### OBLIGATIONS PLACED ON US AS A RESULT OF TRADE SANCTIONS

If we determine that you or any insured, additional insured, loss payee or claimant are on a prohibited list or are connected to a sanctioned country, entity or individual, or a prohibited activity, as designated by the relevant trade sanction, we may be required to comply with the particular trade sanction. This may include blocking or freezing property and payment of any funds and the reporting of such occurrences to the relevant authorities within the prescribed time periods, if any.

### POTENTIAL ACTIONS BY US

Depending upon the requirements of the trade sanction:

1. we may be required to immediately cancel your coverage effective from the date we determine that we have transacted with an individual or entity (associated with your policy), who/which is on a prohibited listed or connected to a sanctioned country as described in the relevant trade sanction.
2. if we cancel your coverage, you may not receive a return premium unless permitted pursuant to the relevant trade sanction.
3. we may not pay a claim, accept premium or exchange monies or assets of any kind to or with individuals, entities or companies (including a bank) on a prohibited list or connected to, or carrying on business in, a sanctioned country as designated by the relevant trade sanction. Furthermore, we may not defend or provide any other benefit under your policy to individuals, entities or companies on a prohibited list or connected to, or carrying on business in, a sanctioned country as designated by the relevant trade sanction.